

Customer information

Dear Customer!

The pictogram on the footwear should be interpreted as follows:

1. Marking of the main parts of the product and the materials used to make them as follows:

Footwear component	Symbol (pictogram)
Upper: the outer component of the footwear which fits the sole	
Lining and topsole lining: the upper lining and topsole lining forming the inside of the footwear	
Outsole: the lower part of the footwear which is exposed to abrasion when fitted to the upper part of the footwear	

Marking of materials used for the main parts of footwear:

Footwear materials	Symbol (pictogram)
Leather, natural leather: made from animal hides and skins, using a tanning process	
Coated leather, covered leather: finished leather in which the thickness of the surface coating does not exceed one-third of the total thickness of the product, but is greater than 0.15 mm.	
Natural and synthetic textiles, textile: textiles and similar products that fall within the scope of Directive 71/307/EEC based on their intended use.	
Other materials: all other materials not classified above (e.g., artificial leather, plastic).	

2. Cleaning and Care Instructions

Cleaning and regular care are essential parts of the proper use of footwear, so we would like to offer a few practical tips to help with this.

- **Upper**
 - **Nubuck and Suede Leather:** remove dirt using a brush. Shiny surfaces can be restored with a suede brush. Additionally, specialized cleaning and color-renewing products are available in our store.

- **Patent Leather:** remove dirt using a soft, fine-bristled brush or a damp cloth. Do not use shoe polish.
- **Other Leather:** clean dirt using a soft cloth, fine-bristled brush, or if necessary, a stiff-bristled brush. Apply a thin layer of shoe polish matching the leather color or a colorless polish to the clean surface. After a few minutes, buff the surface to shine.
- **Recycled Leather:** recycled leather is an eco-friendly, innovative product made from sustainable materials through the recycling of natural leather fibers from industrial leather waste. Recycled leather contains more than 70% natural leather fibers, resulting in highly durable and lightweight products that retain the traditional look and feel of genuine leather.
- **Synthetic leather:** wash off dirt with water - without detergent or soap. After drying, wipe the surface with a soft cloth. Do not use shoe polish.
- **Textile:** use a fine-bristled brush to remove dirt from the surface of the shoe. For heavier soiling, remove with a neutral detergent sponge. Do not machine wash textile shoes! Impregnating agents can be used to increase the water and dirt repellency.

Sports shoes: usually made with a combination upper (e.g. synthetic textile, synthetic leather), remove dirt from the surface with a wet sponge.

Outsole

- **Leather:** a mud brush can be used to remove dirt.
- **Synthetic:** can be cleaned by washing with water.

Lining:

It sometimes occurs, especially with summer models, that footwear is not lined, or in the case of certain linings, that such products may cause discoloration on socks or stockings. This problem can be greatly reduced by regularly changing and resting your footwear, which may gradually disappear during use. We recommend wearing tights or socks that match the color of the lining.

ATTENTION! Footwear made with a natural leather upper and a stitched lower reinforcement manufacturing technology does not guarantee water resistance.

3. The usability and purpose of footwear (i.e., when to wear what)

You probably wear so-called general-purpose street shoes most often, which we have grouped as follows:

- **Spring-autumn footwear:** footwear that is suitable for regular, long-term wear mainly in spring and autumn, except in winter weather conditions.
- **Winter footwear:** footwear that, based on its material composition and structure, is suitable for regular and prolonged wear during the winter season.
- **Summer footwear:** footwear that, based on its material composition and structure, is suitable for regular and prolonged wear during the summer season.

Other types:

- **Occasional footwear:** footwear that is worn occasionally for short periods of time and primarily satisfies fashion and aesthetic requirements. It requires careful use because the materials used are particularly delicate and special. Important: this category also includes leather-soled shoes, which are not waterproof.
- **Canvas footwear:** footwear that is recommended for use in summer and only in dry weather. These shoes are not waterproof.
- **Casual and sports footwear:** footwear with a material composition and upper design that is suitable for active exercise or short periods of active sports, and that meets the requirements of the given activity on an occasional basis. Sports shoes are models designed with the requirements of a particular sport in mind and are intended to be used exclusively for that purpose and in that location (e.g., jogging, tennis, aerobics, gym, etc.). We do not recommend regular, all-day use of these shoes, especially for outdoor wear!
- **Slippers, house shoes:** footwear that is only suitable for occasional use and only for wearing at home (in the home).

4. Wearing advice

- When buying shoes, try on both the left and right shoes. Shoes that are too tight or too loose are not only uncomfortable, but can also lose their shape prematurely.
- If the footwear has laces, put it on with the laces completely untied; if it has buckles, put it on with the buckles completely unfastened; if it has a zipper, put it on with the zipper completely zipped up, using a shoehorn, and take it off in the same way. When wearing footwear, fasten it properly (e.g., lace it up, pull up the buckle, etc.). Failure to comply with the above may result in damage to the shoes, and we are not responsible for any resulting defects.
- Wear footwear that is appropriate for the weather, not only for your own sake, but also for the sake of your shoes.
- After use, shake out thoroughly or stuff the head section with paper and remove the insole, if present.
- If your footwear gets wet, follow the advice above. Always dry your shoes gently at room temperature. Do not place your shoes near a radiator or other heat source, as this may cause permanent damage.
- Patent leather or closed-toe boots and shoes with synthetic leather uppers are primarily for outdoor wear, but should not be worn all day. Wearing them all day is not recommended for health reasons. If possible (at work, at home, etc.), change into something else.
- Leather soles are prone to moisture absorption. Prolonged wear of shoes with leather soles is unhealthy. Make sure the soles are dry before wearing them again. Never place wet shoes on plastic flooring. It is recommended to dry shoes on a wooden rack.
- Do not force the shoehorn; instead, lubricate it with paraffin or a piece of candle to make it easier to use.

- If your footwear has a minor defect, have it repaired immediately to prevent further deterioration.
- Protect footwear from sharp, pointed objects, as impact, scratches, and friction can leave permanent marks on the surface.
- Depending on the color of the leather lining, the socks or tights may become discolored. The tanning agent used in the production of colored natural leather linings does not contain chromium or other substances harmful to health. For this reason, the socks may occasionally become discolored. This is not considered a manufacturing defect, and the shoes are still fully usable. Wearing cotton socks/stockings can help prevent discoloration. It is not recommended to wear shoes all day long, as the feet need to breathe. Sweating can also cause the leather to fade.
- Do not wait until the heel and sole of your shoes are completely worn out; have them repaired in good time!

Warranty

The product warranty applies exclusively to defects that can be clearly attributed to manufacturing faults. Wear and tear resulting from use is not covered by the warranty.

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